



EyeOnWater

See Your Water Usage

Follow these simple instructions to see your water usage information online.

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Steps to Create an EyeOnWater Account

1. Enter your service or billing address ZIP/Postal Code.
2. Enter your account number as it appears on your water bill. Don't have a copy of your water bill? Contact your utility.
3. Enter and confirm your email address.
4. Create and confirm your password.
5. Read and accept the **Terms of Use**.
6. Verify your email address in the confirmation email.
7. Enjoy using EyeOnWater!

SAMPLE WATER BILL

CUSTOMER NAME	SERVICE LOCATION	ACCOUNT NUMBER
JANE SMITH	123 MAIN STREET	65616
DUE DATE		CURRENT CHARGES
01/15/2015		\$45.50

Service or Billing ZIP/Postal Code:

Account Number:

Some utilities use a customer number, others omit hyphens, trailing zeros and non-numeric characters. When in doubt, consult your utility to learn which number to use when creating an EyeOnWater account.

Next

Already have an account? Sign in here.

Visit <https://eyeonwater.com/signup> to create your online account. Enter your service or billing ZIP/postal code and your account number.

MUST USE ZIP CODE
65616

4

Welcome, please activate your water account

Inbox (1)
 Starred
 Sent Mail
 Drafts
 More

Water Utility
to me

Hi Jane Smith,

You're almost finished signing up for online access to your Water Utility account. Please click the verification link below to activate your account and sign in.

[Click here](#) to verify your email address.

Click on the link in the email to verify your email address.

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CUSTOMER NAME	SERVICE LOCATION	ACCOUNT NUMBER
JANE SMITH	123 MAIN STREET	65616
DUE DATE		CURRENT CHARGES
01/15/2015		\$45.50

Full Name:

Email Address:

Confirm Email Address:

Password:

Confirm Password:

I have read the **Terms of Use** for this application and agree to the provisions.

Next

Already have an account? Sign in here.

Enter your name and email address. Confirm the address, and then create and confirm a password. Passwords must be 8 to 16 characters long.

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My Account

Email Address:

Password:

Sign In

Did you know?
 One in eight people worldwide do not have access to clean water, according to the World Health Organization.

After clicking the link in your email, enter your email address and password to sign in.

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Did you know?
 One in eight people worldwide do not have access to clean water, according to the World Health Organization.

We have sent a verification email to the following address, please open the link in the email and return to this app to complete the sign up process.

Email Address:

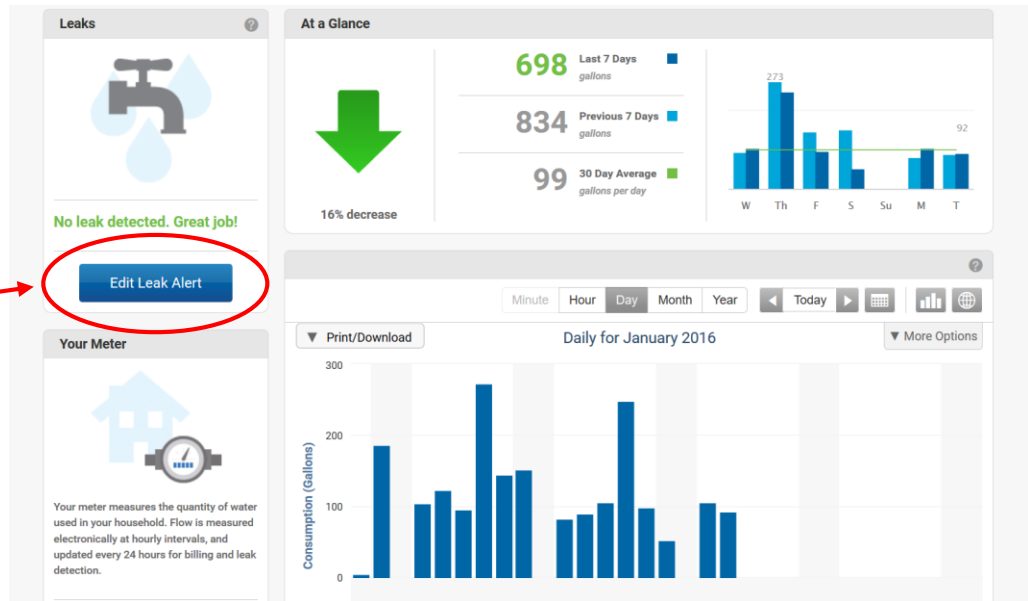
Resend Email

Check your email for the verification message that has just been sent.

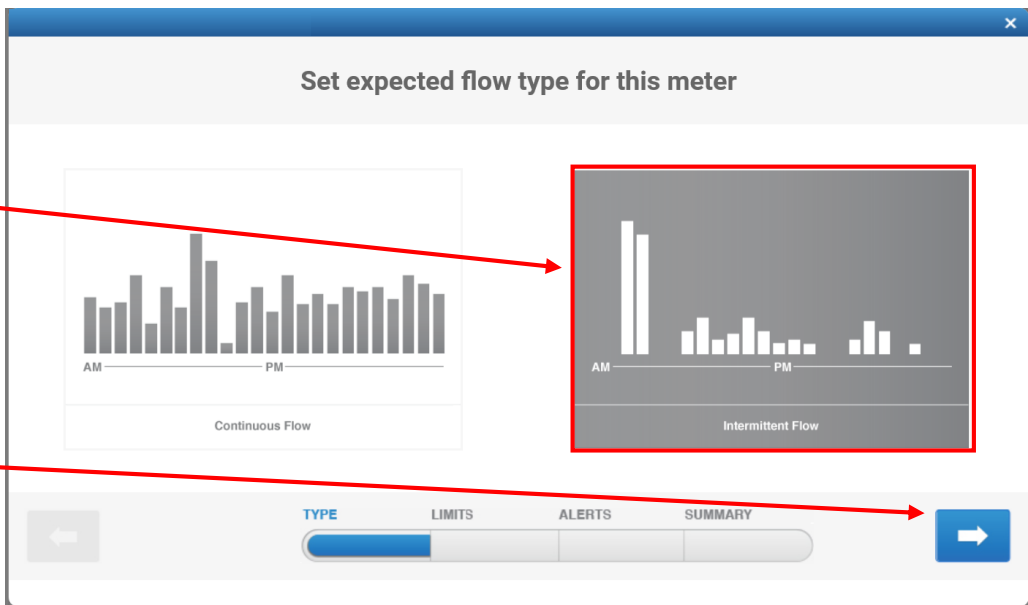


Once you're logged in, you'll be able to view your water consumption and even set a leak alert.

How to set up a leak alert on your Orion Cellular EyeOnWater Account

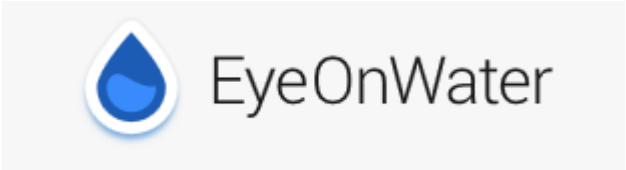


Once you log into EyeOnWater.com with your account. Click here to get started with your leak alert setup.



This box will pop up on your screen. Please click intermittent flow if you are a residential meter or someone who does not use a known CONTINUOUS flow of water.

Then please click the arrow to go to the next step.



This will be the next page. This is where you set the sensitivity of your leak alert. If you want to find small toilet leaks leaving this set to around 2 gal/hr. is wise but you could set it lower if desired. If you know you have a small leak and do not want alerted just set the gal/hr. higher.

Hourly continuous flow exceeds 2 gal/hr

Example Historical Flow

Gallons

MAX: 800 gal

TYPE LIMITS ALERTS SUMMARY

Then please click the arrow to go to the next step.

This page is where you will setup your preferred alert method. Want email? Click here and type your email address in and then click the + sign.

Send email notifications to

Add Email: [input] +

example@emailprovider.com

Want to get alerts delivered as text messages directly on your phone?

Send a reminder once every

Day 2 Days Week Month

TYPE LIMITS ALERTS SUMMARY

Your email address will show up here when done.

Set how often you want to be reminded you have a leak here.

Then please click the arrow to go to the next step.

On US Cellular?
cellnumber@email.uscc.net

Use of SMS messaging

To get notification delivered as text messages to your mobile phone, please check [Wikipedia](#) to find out how for your carrier. Here are the formats for popular carriers in the US:

AT&T	cellnumber@txt.att.net
Verizon	cellnumber@vtext.com
T-Mobile	cellnumber@tmomail.net
Sprint PCS	cellnumber@messaging.sprintpcs.com

A summary of your preferences selected for alert.

You can change your alert notification content here. To leave it standard just skip everything in this box and proceed to save button below.

The screenshot shows a web interface titled "Preview alert". On the left, under "Alert Settings", there are four rows: "Type of flow" set to "Intermittent", "Flow Threshold" set to "Maximum 2 gal/hr", "Reminder Frequency" set to "Everyday", and "Alert Status" with a toggle switch currently set to "Active". On the right, under "Notifications", there are three tabs: "Start", "Reminder", and "Stop". Below the tabs, the "Subject" is "Leak Alert for A&W Communications [Start]" and the "Message" is "In the past 24 hours, BEACON has detected base flow of xxx gal/hr which exceeds the maximum threshold of 2 gal/hr.". At the bottom, there is a navigation bar with tabs for "TYPE", "LIMITS", "ALERTS", and "SUMMARY", and a "Save" button on the right. A red arrow points from the "Alert Status" toggle to a callout box, and another red arrow points from the "Notifications" section to another callout box.

You can turn on and off your alert after setting it up here.

When you are done click this save button when it turns blue.

Thank you for using EyeOnWater!

