



**PUBLIC NOTICE-CUSTOMERS OF
TANEY COUNTY PWSD 3
FAILURE TO MEET MICROBIOLOGICAL MONITORING
REQUIREMENTS FOR DRINKING WATER**

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During **May 2021**, we did not complete all monitoring or testing for total coliform, and therefore, cannot be sure of the quality of our drinking water during that time. This is a violation of Missouri Public Drinking Water Regulations.

Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct the situation. Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

Provide explanation of cause of monitoring failure:

See Below

For more information, please contact water system staff indicated below:

Ed Young at 417-337-8451 or 507 Rinehart Rd, Branson, MO 65616
(name of water system contact) (phone number) (mailing address)

Additionally you may contact the Department's Southwest Regional Office at 417-891-4300 or Public Drinking Water Branch at 573-526-6925.

This notice is being sent to you by TANEY COUNTY PWSD 3
State Water System ID#: MO5024602

The PWSD #3 sampling schedule had been changed effective with the samples collected in May. The schedule was changed from taking all 7 samples in the same week to splitting the sample collection to 3 in one week and 4 in the next week. The Lab supplied the correct number of bottles for each week - boxes of 3 and boxes of 4 - to be used for the new schedule. Unfortunately, since different employees performed the sample collection, it wasn't noticed that during week 2 when 4 samples should have been collected since only 3 were collected in week 1, a box containing only 3 sample bottles was inadvertently used for the week 2 sample collection. This then provided for only 6 samples to be taken in May instead of the required 7 samples. Since that time, the boxes have been grouped together by month to ensure that the proper number of samples is collected each month.